**Roof Above**

Roof Above is NC’s most comprehensive homeless service provider.  Our mission is to unite our community to end homelessness, one life at a time.  Focusing on individuals experiencing homelessness, Roof Above offers everything from street outreach to shelter to Rapid Rehousing to Permanent Supportive Housing. Roof Above’s services and programs reach over 1,200 individuals every day across seven campuses in Charlotte (up to 14 campuses in COVID).  Roof Above was born through the merger of Urban Ministry Center and Men’s Shelter of Charlotte in 2019.

**POSITION SUMMARY:**

The Director of Volunteer Engagement is responsible for leading a robust a volunteer program that supports the work of Roof Above. The person in this position will work with leadership to create a vision and implement a strategy that broadens the scope of volunteer opportunities and deepens the volunteer experience across all campuses and programs. This person will supervise the Volunteer Development Coordinator, Volunteer Services Administrator, and multiple volunteer engagement specialists across several of our campuses. The ideal candidate in this position will be a leader who is creative, loves people, enjoys problem-solving and is skilled at bringing vision to life.

**ESSENTIAL FUNCTIONS:**

* Work closely with the Chief Philanthropy Officer, VP of Communications, and the Philanthropy Team to develop an expanded vision of volunteerism at Roof Above
* Develop and implement a strategy to support the vision of a comprehensive volunteer program
* Develop a culture of volunteerism with the Roof Above staff
* Create and sustain efforts to assure that Roof Above is cultivating, nurturing, and stewarding volunteers
* Streamline and unify all Roof Above volunteer activities across all campuses with the goal of offering corporations, individuals, congregations, and groups a menu of volunteer opportunities
* Work closely with the Volunteer Engagement specialists to operationalize volunteering at various sites
* Develop metrics of success for Roof Above’s engagement strategy

**OTHER RESPONSIBILITIES:**

* Attend all staff meetings and trainings as required.

**EDUCATION, EXPERIENCE AND SKILLS REQUIRED:**

* Bachelor’s degree with 5-7 years of experience in fundraising, communication, volunteer programming, program management or related field
* Experience in leading teams through change
* Strong communicator who has a natural ability to engage others
* Respect for organizational history and culture, while moving the organization to a new model of engagement.
* Excellent written and oral communication skills

**WORKING ENVIRONMENT:**

Position requires evening and weekend work as needed.

Position requires being on-site most days.

**OUR VALUES:**

**Heart for the Work**

* We choose this work and embrace this place.
* We practice radical compassion.
* We each do our unique part to end homelessness.

**Solution-Oriented**

* Grounding ourselves in what we know, we imagine what is possible.
* We are intentional about getting the right people involved and we move towards effective action.
* We are exhaustive in our search for solutions.

**Bring Our Best**

* We practice self-care, self-awareness, and safety.
* We recognize what we need to let go of to move forward.
* We exercise diligence and grit.

**Value Others**

* We honor the profound worth of each life and our work reflects it.
* We meet people where they are and approach others with genuine curiosity.
* We know we can’t do it alone.  We are stronger and smarter together.

For the safety and well-being of our team members and clients / guests, Roof Above requires, with few exceptions, that all new hires be fully vaccinated against COVID-19 prior to start. For more information about our expectations and potential reasonable accommodations that may be available for disabilities or religion, contact accommodations@roofabove.org

*Roof Above is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees*